

Polk County Public Libraries Customer Conduct Policy

Polk County Public Libraries (PCPL) provide community spaces, available to everyone for a wide variety of uses. In order to ensure safe and comfortable environments, we expect individuals of all ages to act respectfully to each other and to library staff.

Behavior becomes unacceptable when it interferes with others' ability to use the library. Unacceptable behavior includes, but is not limited to:

- Disturbing library customers or staff with:
 - Harassing or threatening behavior
 - Obscene or abusive language or gestures
 - Excessive noise that is discordant with the general library environment
 - Behavior likely to endanger self or others
- Disrupting the normal functioning of the library
- Inappropriate use of library premises, equipment, or materials including vandalism or theft
- Creating unclean spaces that may harm library resources
- Soliciting or selling of any kind. Exceptions may be granted by the Library Director for sale of merchandise supporting library programs.
- Being intoxicated or incapacitated by drugs or alcohol; or using tobacco, alcohol, or illegal drugs
- Carrying weapons of any sort
- Engaging in any activity in violation of PCPL policies, or in violation of any federal, state, local or other applicable law

Customers will be asked to adapt their behavior to comply with library policy. If a customer fails to do so, appropriate action will be taken, up to and including permanent expulsion from PCPL facilities. Illegal activity will be referred to appropriate law enforcement agencies.

Approved by the Polk County Public Library Board of Trustees

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